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### **New Resident Connection Information**

#### **Water/Sewer**

Lynchburg City: Lynchburg Water & Sewer Department • 900 Church St. • City Hall Building • (434) 847-1320  
Bedford County City: Bedford County Public Service Authority • (540) 586-7679  
Campbell County: Campbell County Utilities Service Authority (CCUSA) • 8700 Timberlake Rd. • (434) 239-8654  
Madison Heights & Amherst Co: Amherst County Service Authority Water & Sewer Department • (434) 845-1605

#### **Electric Service**

American Electric Power Company (AEP) • (800) 956-4237  
Dominion Virginia Power • (800) 677-3000  
Southside Electric Cooperative • (434) 369-5295

#### **Telephone Service**

Verizon • (800) 483-4000  
Sprint • (800) 877-4646

#### **Natural Gas**

Columbia Gas • (800) 543-8911

#### **Cable Service**

Comcast • (434) 237-6600 or (888) 683-1000  
Jet Broadband • (434) 821-7110

#### **Automobile Registration**

Virginia Division of Motor Vehicles (DMV) • 3236 Odd Fellows Road • Lynchburg, VA • (800) 435-5137  
*(Within 30 days from the date you move to Virginia – you must register your vehicle.)*

### **Preparing For Moving Day**

*(2 Weeks in Advance)*

- Open checking and savings accounts in your new community.
- Call phone company for assistance in arranging telephone service in your new home.
- Coordinate disconnect/connect dates with local utilities such as electric, gas/oil, water, trash and cable TV companies.
- Begin packing of unneeded items.
- Send change of address cards and leave a forwarding address with your post office.
- Arrange for pet travel.
- Return or retrieve borrowed items.
- Service your car, especially if traveling a distance.

### **Tips For A Smoother Moving Day**

#### **MOVING OUT**

- Confirm arrival time with moving company.
- Keep important documents and keys handy.
- Make a final inspection to be sure nothing is left behind. Look through all closets, attic, basement and garage.
- Turn off all lights and close and lock all windows and doors.
- Leave keys with real estate agent or landlord.
- Leave home only after the moving truck is on its way to your new residence.

#### **MOVING IN**

- Meet the movers promptly.
- Supervise placement of cartons, furniture, etc.
- Make sure smoke detectors are in proper working order.
- Make sure the telephones are working.
- Install new locks.
- Make extra set of keys and leave a set with a friend, relative or neighbor.

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