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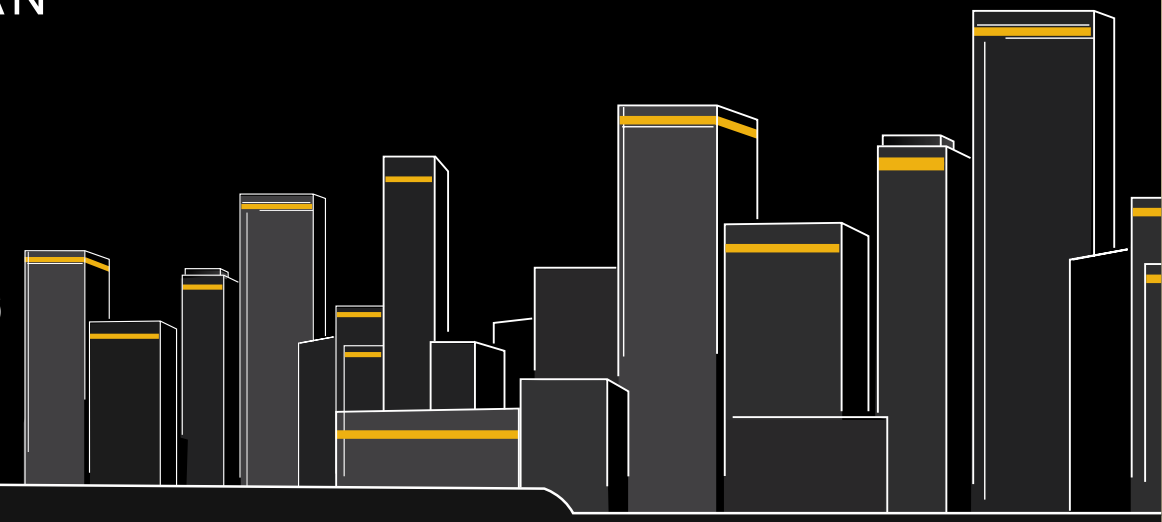
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Our service begins where the others simply strive to be!

To Our Clients and Customers:

Our CENTURY 21 office works hard to deliver a level of service that can best be described as "Excellent". But that just isn't good enough for us, we want to be better. In our continued effort to deliver exceptional service, we're looking for feedback from our most valued resource, YOU, our customer. Please tell us what you think about our service because we're working harder every day to make sure your next experience is even better than the last. We look forward to hearing from you.

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Our customers deserve and will receive the finest service ever offered by any Real Estate organization.

Sincerely,

CENTURY 21 ALL AMERICAN - Marilyn Oldham, Broker/Owner

Preparing For Moving Day

(2 Weeks in Advance)

- Open checking and savings accounts in your new community.
- Call phone company for assistance in arranging telephone service in your new home.
- Coordinate disconnect/connect dates with local utilities such as electric, gas/oil, water, trash and cable TV companies.
- Begin packing of unneeded items.
- Send change of address cards and leave a forwarding address with your post office.
- Arrange for pet travel.
- Return or retrieve borrowed items.
- Service your car, especially if traveling a distance.

Tips For A Smoother Moving Day

MOVING OUT

- Confirm arrival time with moving company.
- Keep important documents and keys handy.
- Make a final inspection to be sure nothing is left behind. Look through all closets, attic, basement and garage.
- Turn off all lights and close and lock all windows and doors.
- Leave keys with real estate agent or landlord.
- Leave home only after the moving truck is on its way to your new residence.

MOVING IN

- Meet the movers promptly.
- Supervise placement of cartons, furniture, etc.
- Make sure smoke detectors are in proper working order.
- Make sure the telephones are working.
- Install new locks.
- Make extra set of keys and leave a set with a friend, relative or neighbor.